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The Reverend Paul R. Mertzlufft
BOARD CHAIRMAN
NIAGARA LUTHERAN HEALTH SYSTEM

Dear Friend,

When I read this letter from the Mallia Family, I wanted to share it with you because it expresses so eloquently how much we really do care~heart and soul.

John's letter expresses perfectly what a blessing it was for his father and his family to be able to rely on the compassionate and professional caregivers of the Niagara Lutheran Health System.

However, we are struggling to continue providing such quality service. 70% of our residents depend on Medicaid. But the gap between the amount of reimbursement we receive and what it actually costs to care for a single resident for one year averages over \$18,000! And this gap increases daily as our costs for food and supplies continue to increase.

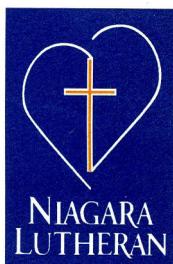
You can help! You, more than anyone else, know the value of the vices we provide. Please consider a gift of \$25, \$50, \$75 or some other amount as you are able and the Holy Spirit guides you.

Sincerely,

Reverend Mertzlufft

PS: Your gift will make a world of difference to families like the Mallias. They will be forever grateful.

Our mission is to provide for the physical, social, and spiritual needs of the individuals we serve, in a Christian environment.



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